

URBAN DRIVER

Level 2 Apprenticeship

Driving Different. Building the Future.

Tack TMI is proud to partner with Premier Fleet Solutions to deliver the Urban Driver Solution - designed to shape the next generation of professional urban drivers. These individuals are more than drivers: they are on-road brand ambassadors, representing your organisation with professionalism, skill, and service.

We support businesses with succession planning by building strong driver pipelines today that ensure tomorrow's success.

The Role of an Urban Driver - Urban drivers are at the heart of the supply chain. They operate in diverse business sectors that rely on timely, reliable deliveries and collections, including retail, removals, construction, pallet distribution, laundry, recycling, agriculture, and manufacturing.

Geographically located and operating to time-critical schedules, urban drivers keep businesses moving. They typically drive fixed-axle vehicles over 3,500kg, completing multi-drop routes in congested areas while delivering specialist services and technical support alongside the goods they transport.

More Than Just Driving - Urban driving requires more than navigating the road. Drivers provide:

- Customer service excellence as front-line representatives of your organisation
- Specialist on-site support including product handling, installation, or technical advice
- Operational resilience, working in all weather conditions and across all UK road networks
- Physical capability, often handling heavy or high-volume goods with the aid of machinery or tools

Why It Matters - A typical shift is demanding - multiple deliveries, varied sites, and teamwork at its core - but it's also rewarding. Urban drivers ensure goods arrive safely, accurately, and on time, while embodying the professionalism and service standards that make them true brand ambassadors of the future.

On completion of this programme, you will be able to:

- Fuel, Prepare and monitor the urban vehicle.
- Operate machinery, tools and protective equipment designed to correctly load and unload goods.
- Work with team members to support business needs across a designated urban area.
- Drive a 3500KG fixed axle Vehicle, delivering & collecting goods between short-haul urban locations.
- Keeping customers informed of progress against plans.
- Contribute to environmental & Sustainability objectives as well as upholding corporate values.
- Consider the needs of vulnerable road users and other stakeholders.
- Manage changing volumes of load throughout the urban delivery cycle.
- Be able to manoeuvre the vehicle into position, typically into space is at a premium.
- Risk assessment of the site and planned activities, adjusting operations as required.
- Work compliantly at all times, with regards to driving regulations, site specific requirements, company policies, and health & safety.
- Completes any additional contracted services, using the correct equipment, this includes assembly, installation, packing and positioning of loads.
- Complete all required reporting procedures e.g. digital and paper based.
- Follows continuous professional development, maintaining own drivers licence and ensuring required training and knowledge is kept up to date e.g. drivers CPC needs to be renewed every 5 years with 35 hours of training.



Apprenticeship Level 2

Duration 10 months + 3 month EPA

Max Funding - £8000

Who is it for

- Cat C or C1 licence
- Driver CPC legal requirement